
*This replaces NYNEX Long Distance Company d/b/a Bell Atlantic Business Services
Tariff No. 3 in its entirety*

NYNEX LONG DISTANCE COMPANY

D/B/A

VERIZON ENTERPRISE SOLUTIONS

RESALE INTRASTATE TELECOMMUNICATIONS

SERVICE TARIFF

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: July 17, 2000

Effective: August 1, 2000

John Broten, Director - Regulatory
NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions
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AZ00005

ORIGINAL

CHECK SHEET

All Pages of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
1	Original		25.1	First		48	Original
2	36 th	*	26	First		49	First
3	31 st	*	27	Original		50	Original
4	Original		27.0.1	Original		51	Original
5	Original		27.1	Original		52	Original
6	Original		27.2	Original		53	First
7	Original		27.3	Original		54	First
8	Original		28	First		54.1	Original
9	First		29	Sixth	*	55	Original
10	First		29.1	Original		56	Original
11	Original		30	Second		57	Original
12	Original		31	Second		58	Original
13	Original		32	Second		59	Original
14	First		33	Second		60	Original
15	Original		34	First		61	First
16	Original		35	First		61.1	Original
17	Original		36	First		62	First
18	First		37	Original		63	First
18.1	Original		38	Original		64	Third *
19	Original		39	Original		64.1	Original
20	First	*	39.1	Original		64.2	First *
20.1	Original		40	First		64.3	Original
21	Original		41	Original		64.4	Original
22	Original		42	Original		64.5	Original
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24	Original		44	Original		64.7	Original
24.1	First		45	Original		64.8	Original
25	Third		46	Original			
			47	Original			

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CHECK SHEET, (Cont'd.)

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66	Fourth	*	85.9	Second		8	Third
66.0.1	Original	*	85.10	Second		9	Third
66.1	Original		85.11	Original		9.1	Original
67	First		85.12	Original		10	Original
68	Original		85.13	Second		11	First
69	Original		86	First		12	First
70	Original		86.1	Original		13	Second
71	Original		87	Original		13.1	Original
72	Original		88	Original		14	Original
73	Original		89	Original		15	Fourth
74	Original		90	Original		16	First
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84	Third		Appendix A	Price List		25	Third
85	Second					26	First
85.1	First		1	First		27	First
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85.4	Original		4	Original		30	First
85.5	Fifth		5	Original		31	First
85.6	Third		6	Original		32	First
85.7	Original					33	Original

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TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check page for the page currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).I
- D. **Check Sheets** - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference **to the current revision number. When new pages are added, the check sheet is** changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed regulation.
- (D) - To signify a discontinued rate or regulation.
- (I) - To signify an increase in rate or charge.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify a new rate or regulation.
- (R) - To signify a reduced rate or change.
- (S) - To signify a reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.
- (Z) - To signify a correction.

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APPLICATION OF TARIFF

This tariff contains the regulations, rates and charges applicable to the provision of interLATA and intraLATA intrastate long distance telecommunications services by NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions for the use of Customers transmitting messages within the State of Arizona, subject to the jurisdiction of the Arizona Corporation Commission ("Commission").

This tariff is on file with the Commission, located at 1200 W. Washington Street, Phoenix, Arizona 85007. In addition, this tariff is available for review at the offices of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions, located at 1320 N. Court House Road, 9th Floor, Arlington, Virginia 22201.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Coordination - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

Accounting Code - A series of digits entered by Customer to associate a call with a particular department, cost center, or client. An unvalidated Accounting Code shall be accepted if it contains the proper number of digits. A validated Accounting Code shall only be accepted if it can be matched with a number on the list of valid Accounting Codes provided by Customer.

Agency Coordination - Agency Coordination are the functions performed by the Company acting as the customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

Arizona Access Line - A facility arrangement which connects Customer's location to the underlying carrier's network switching center.

Authorization Code - A numerical code, one or more of which are available to Customer to enable it to access Carrier's Service, and which are used by Carrier both to prevent unauthorized access to its Service and to identify Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Busy Line Verification Call - An operator-assisted call in which Customer requests operator assistance to determine whether or not there is an ongoing conversation at the called number.

Calling Card Call - An operator-assisted or automated call in which Customer places an intrastate call and requests that the charges for the call be billed to an authorization code rather than to the originating or terminating telephone number.

Carrier - NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions.

Carrier Identification Code (CIC) - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is "6953".

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**NYNEX LONG DISTANCE COMPANY
D/B/A VERIZON ENTERPRISE SOLUTIONS**

Arizona Corp. Comm Tariff No. 4

First Revised Page 9

Cancels Original Page 9

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Collect Call - An operator-assisted intrastate call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

Commission - The Arizona Corporation Commission

Conversation Minutes - For billing purposes, calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when the calling party disconnects.

Customer - The company, individual, or other entity which orders or uses Service and is therefore responsible for the payment of charges due and for compliance with Carrier's tariff.

Emergency Interruption Call - An operator-assisted international call in which Customer requests operator assistance to interrupt an ongoing conversation, regardless of whether or not the interruption is successful.

Holidays - Holidays recognized by Carrier include New Year's Day*, Martin Luther King Day, President's Day, Memorial Day, Independence Day*, Labor Day, Columbus Day, Veteran's Day*, Thanksgiving Day, and Christmas Day*. When any of the four asterisked (*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

Long Distance Message Telecommunications Service (LDMTS) - Long Distance Telecommunication Service offered pursuant to this tariff.

(N)
(N)

Off-Peak - All hours other than those included in the Peak period, as indicated below or as otherwise described in the service offering description in this tariff.

Operator Assisted Call - An operator-assisted intrastate call the nature of which is not otherwise described by the specific definitions of operator-assisted calls provided herein.

Operator Dialed Call - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

Peak - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above or as otherwise described in the service offering description in this tariff.

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SECTION 1 • DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Person-To-Person Call • An operator-assisted intrastate call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

Point-Of-Presence (POP) • The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

Prepaid Calling Service • A prepaid intrastate telecommunications service which provides Customer with a toll free number and an authorization code and allows Customer to originate outbound direct dial intrastate long distance calls using Carrier's Service.

Service • Any or all international service(s) provided by Carrier pursuant to this tariff.

Third Number Billed Call • An operator-assisted intrastate call in which Customer requests that the charges for the call be billed to a telephone number other than the originating or terminating telephone number.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Carrier

- 2.1.1 Service is furnished for intrastate telecommunications originating at specified points within the State of Arizona under the terms and conditions of this tariff.
- 2.1.2 Carrier shall operate and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3 Carrier neither owns nor operates telecommunications facilities within the State of Arizona, but rather resells intrastate telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4 Carrier may, when authorized by Customer, act as Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of Customer's locations to the network of an underlying carrier.
- 2.1.5 Service is provided on a monthly basis unless ordered on a longer term basis, and is available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities from the underlying carrier and subject to the provisions of this tariff.
- 2.2.2 Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.

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SECTION 2 - REGULATIONS (Continued)

2.2 Limitations on Service (Continued)

- 2.2.3 Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the prior written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- 2.2.4 Service may not be used for any unlawful purpose.
- 2.2.5 Carrier may require Customer to sign an application form furnished by Carrier and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of Service. Carrier's acceptance of an order for Service to be provided to an applicant whose credit has not been duly established may be subject to the deposit provisions described in Section 2.9 of this tariff. Carrier may also require a signed authorization from Customer for additions to or changes in existing Service for such Customer. An application for Service canceled by the applicant or by Carrier prior to the establishment of Service is subject to the provisions of this tariff.

2.3 Limitations on Liabilities

- 2.3.1 The liability of Carrier for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by the negligence of the Customer commences upon activation of Service and in no event exceeds an amount equivalent to the charges the Carrier would make to the Customer for the period of Service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. Such liability does not include avoidable damage to Customer's premises.
- 2.3.2 Carrier shall not be liable for unlawful use, or use by any unauthorized person, of its Service, or for any claim arising out of a breach in the privacy or security of communications transmitted by Carrier.

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SECTION 2 - REGULATIONS (Continued)

2.3 Limitations on Liabilities (Continued)

- 2.3.3 Except as specified in Section 2.3.1, Carrier shall not be liable for any failure of performance due to causes beyond its reasonable control, including but not limited to acts of God, fires, meteorological phenomena, floods, or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation, or other action of any governing authority or agency thereof. With respect to the Services, Carrier hereby expressly disclaims all warranties, expressed or implied, not stated in this tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- 2.3.4 The Carrier shall not be liable for any act or omission of other carriers whose facilities may be utilized in establishing connections to points not reached by the Carrier's facilities. The Customer shall indemnify and save harmless the Carrier from any third party claims for such damages referred to in Section 2.3.1.
- 2.3.5 The Carrier is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through Customer-provided equipment which are transmitted or carried on the Carrier's network. Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.

2.4 Cancellation or Discontinuance of Service by Carrier

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement. Carrier may also discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service.

- 2.4.1 For noncompliance with or violation of any applicable municipal, state, or federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.

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SECTION 2 - REGULATIONS (Continued)

2.4 Cancellation or Discontinuance of Service by Carrier (Continued)

- 2.4.2 For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- 2.4.3 For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4 For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff. (T)
|
(T)
- 2.4.5 Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

2.5 Cancellation or Termination of Service by Customer

- 2.5.1 Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.
- 2.5.2 If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.
- 2.5.3 Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

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SECTION 2 ▪ REGULATIONS (Continued)

2.6 Contract Service Arrangements

Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings.

2.6.1 Rates, charges, term, and additional regulations, if applicable, for the contract service arrangement shall be developed on an individual case basis.

2.6.2 Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in this tariff.

2.7 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.8 Payment and Billing

2.8.1 For billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of installation and testing of Customer's Service. Fixed charges shall be billed monthly in advance and are due upon receipt. Customer shall be billed for all usage in arrears. Rate changes shall be effective on the effective date of the rate change.

2.8.2 Bills are due and payable upon receipt. Interest at the lesser of a rate of one and one-half percent (1.5%) per month, or the maximum rate allowed by law, may be charged on any amount remaining unpaid after thirty (30) days from delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.

2.8.3 The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.

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SECTION 2 - REGULATIONS (Continued)

2.8 Payment and Billing (Continued)

- 2.8.4 Carrier reserves the right to examine the credit record of an applicant or Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored, and a deposit may be required.
- 2.8.5 Carrier shall make no refund of overpayments by Customer unless the claim for such overpayment, together with proper evidence, is submitted within two (2) years from the date of the alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits or adjustments have been applied.
- 2.8.6 A charge shall apply whenever any check or draft for payment of Service is not accepted by the institution on which it is written.

2.9 Deposits

- 2.9.1 Each applicant for Service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held. Carrier shall pay interest on deposits pursuant to applicable rules and regulations.
- 2.9.2 A deposit shall not exceed the estimated charges for three (3) month's Service plus installation, and shall be returned:

When an application for Service has been canceled prior to the establishment of Service. Such deposit shall be applied to any applicable charges, and the excess portion of the deposit shall be returned.

At the end of six (6) consecutive months of a satisfactory credit history. Upon the discontinuance of Service. Carrier shall apply the Customer deposit against any outstanding balances due. If a credit balance exists, a refund shall be made to the Customer.

The fact that a deposit has been made in no way relieves Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

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SECTION 2 - REGULATIONS (Continued)

2.10 Taxes and Fees

2.10.1 Service may be subject to state and/or local taxes at the prevailing rates, if such service originates and terminates in the State of Arizona. Such taxes are listed as separate line items on Customer's invoice, are not included in the rates and charges listed herein, and shall be paid by Customer in addition to the rates and charges stated in this tariff.

2.10.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from Carrier a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to Customers receiving Service within the territorial limits of such municipality, other political subdivision, or local agency of government.

2.10.3 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services, unless otherwise specified in this tariff. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

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SECTION 2 - REGULATIONS (Continued)

2.10 Taxes and Fees, (cont'd.)

2.10.3 Pay Telephone Surcharge, (cont'd.)

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate per Call \$0.24

2.10.4 Arizona Universal Service Fund

(N,M)

In addition to all other taxes and fees that are listed herein or passed through in the normal course of business (e.g., sales tax), the Company shall also add an amount to be collected to each bill for recovery of the Arizona Universal Service Fund (AUSF) .

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Arizona Corporation Commission has created support mechanisms to assist in the provision of such service in high-cost areas. Pursuant to Arizona Administrative Code, R14-2, Article 12, the rule directs that the surcharge will be levied on all telecommunications service purchased by end-users.

The Arizona Universal Service Fund (AUSF) surcharge will be the amount set forth in the Arizona Administrative Code, R14-2, Article 12. The percentage and amounts set forth will be subject to periodic adjustment by the Company.

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**Certain material previously located on this page is now found on Page 18.1.*

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ORIGINAL

SECTION 2 - REGULATIONS (Continued)

2.11 Terminal Equipment

Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key telephone system. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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2.12 Interconnection

Service furnished by Carrier may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

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ORIGINAL

SECTION 2 - REGULATIONS (Continued)

2.13 Inspection, Testing and Adjustment

- 2.13.1** Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's or Carrier's equipment. Carrier may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.
- 2.13.2** Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Carrier.
- 2.13.3** Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section. Customer shall not be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) consecutive hours.

2.14 Interruption of Service

- 2.14.1** It shall be the obligation of Customer to notify Carrier of any interruption of Service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Carrier. Carrier liability for service interruption is limited according to the provisions of Section 2.3 hereof.
- 2.14.2** When Service is interrupted for two (2) hours or more, credit is allowed on demand to Carrier, computed as set forth below, provided such interruption is not shown by Carrier to have been caused by the negligence or willful action of Customer, or any other person at the Customer's terminal location, or is not caused by the failure of Customer's equipment or power supply.
- 2.14.3** Credit is computed by multiplying the monthly rate for Service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have seven hundred twenty (720) hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

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ORIGINAL

SECTION 2 - REGULATIONS (Continued)

2.14 Interruption of Service (Continued)

2.14.4 An interruption is measured from the time Carrier detects trouble or the Customer notifies Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of Service of less than two (2) hours. The credit for a billing period shall not exceed the monthly rate.

2.14.5 For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

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2.15 Escalation and Problem Resolution

Customers who are not satisfied with Carrier's response to their inquiries or who have unresolved billing or collection problems may escalate those unresolved matters to the NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions Escalation Office, at the following address:

NYNEX Long Distance Company
d/b/a Verizon Enterprise Solutions Escalation Office
1603 LBJ Freeway, Suite 300 - TXFBRB042A
Dallas, Texas 75234

Telephone (800) 785-5624
Facsimile (800) 327-5182

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SECTION 2 - REGULATIONS (Continued)

2.16 Other Rules

- 2.16.1** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.16.2** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.16.3** From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

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ORIGINAL

SECTION 3 - SERVICE DESCRIPTION AND RATES

3.1 General

Presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven (7) days a week.

All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

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ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly known as BellCore) and on file with the FCC in NECA Tariff FCC No. 4, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:
$$\sqrt{\frac{(v_1 - v_1)^2 + (h_1 - h_2)^2}{10}}$$

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ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2** Chargeable time for all calls ends when either party disconnects from the call, except in cases where the switching facility is unable to detect called party disconnect. In such cases, the calling party controls the termination of the call.
- 3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4** Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5** No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

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ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Time-Of-Day Rate Periods

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

* to, but not including

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Other Rate Periods

Peak:	Daytime Rate Period, per above.
Off Peak:	All other days and hours which are not included in Daytime Rate Period above.
Flat:	Twenty-four hours per day, seven (7) days a week.

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ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Long Distance Message Telecommunications Service

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are **presubscribed** to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak: 7:00 AM - 7:00* PM Weekdays

Off-Peak: 7:00 PM - 7:00 AM* Weekdays and all day on
Weekends

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3.4.2 Maximum Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

	Peak	Off-Peak
IntraLATA	\$0.5000	\$0.5000
InterLATA	\$0.5000	\$0.5000

* - to, but not including

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C

Business Plan C is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate.

3.5.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.5.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C, (cont'd.)

3.5.2 Termination Liability

'When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects their entire Account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
3. When the Customer renegotiates the term plan for a longer term;
4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
5. When the Customer renegotiates their Plan C Bundled Service Option service with a two year commitment to Plan D with one or three year term;
6. When the customer moves from any grandfathered calling plan to Plan C Bundled Service Option, or to any calling plan with the same term length; or
7. When the Customer has encountered extremely poor service, verified by higher management.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan A, (cont'd.)

3.5.3 Usage Rates - Maximum

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2000	\$0.2000	\$0.2000	\$0.2000

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2000	\$0.2000	\$0.2000	\$0.2000

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan A, (cont'd.)

3.5.3 Usage Rates - Maximum, (cont'd.)

C. Dedicated Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2000	\$0.2000	\$0.2000	\$0.2000

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2000	\$0.2000	\$0.2000	\$0.2000

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.5 Business Plan C, (cont'd.)****3.5.3 Usage Rates - Maximum, (cont'd.)****E. Minimum Spend Level**

When the Customer's billing falls below a minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

	Minimum	Maximum
Minimum Spend Level	\$0.00	\$10.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C, (cont'd.)

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3.5.4 Bundled Service Option

A. General

The Bundled Service Option is offered to Plan C Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The qualifying services are: **Centrex**, **Centrex Plus**, **CustoPAKSM**, **CustoFLEXSM**, ISDN PRI/IntellilinQ⁷ PRI, (purchased with a term commitment), Business DSL, Private Line, Frame Relay, SMDS, ATM and FlexGrow. These services are defined in the affiliate's applicable tariffs or contracts. The eligible Customer must demonstrate to the satisfaction of the Company at the time of subscription to Plan C that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains **presubscribed** to the Company's service will default to the basic Plan C rates as specified in this tariff.

Customers who wish to subscribe to the Bundled Option and who currently subscribe to Plan C will be able to switch to the Bundled Option without incurring any Termination Liability.

Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to Plan C Customers.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C, (cont'd.)

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3.5.4 Bundled Service Option, (cont'd.)

B. Usage Rates - Maximum

Calls are billed in increments of 18 seconds for the initial increment and 6 seconds for each additional increment with a minimum billing of 18 seconds.

If the Customer subscribes to the Company's Plan C and to a qualifying service purchased from an affiliate of the Company:

1. Switched Access Outbound Rates

Rate Per Minute: \$0.20

2. Switched Access Inbound (Toll Free) Rates

Rate Per Minute: \$0.20

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C, (cont'd.)

3.5.4 Bundled Service Option, (cont'd.)

C. Minimum Spend Level

When the Customer's billing falls below a minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

	Minimum	Maximum
Minimum Spend Level	\$0.00	\$10.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D

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Business Plan D is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

3.6.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.6.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
8. When the Customer has encountered extremely poor service, verified by higher management or;
9. When the Customer moves from a one or three year term on Plan D Service to Plan E or F Service.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
7. When the Customer reduces their term monthly spend level one level during a billing cycle; or (T)
8. When the Customer has encountered extremely poor service, verified by higher management.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.3 Termination Liability, (cont'd.)

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan D, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan D.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.4 Usage Rates - Maximum

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.2500	\$0.2500	\$0.2500	(N)
\$100	\$0.2500	\$0.2500	\$0.2500	
\$250	\$0.2500	\$0.2500	\$0.2500	(N)
\$500	\$0.2500	\$0.2500	\$0.2500	
\$1,000	\$0.2500	\$0.2500	\$0.2500	
\$3,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$5,000	\$0.2500	\$0.2500	\$0.2500	
\$7,500	\$0.2500	\$0.2500	\$0.2500	(N)
\$10,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$15,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$20,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$30,000	\$0.2500	\$0.2500	\$0.2500	(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.4 Usage Rates - Maximum, (cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.2500	\$0.2500	\$0.2500	(N)
\$100	\$0.2500	\$0.2500	\$0.2500	
\$250	\$0.2500	\$0.2500	\$0.2500	(N)
\$500	\$0.2500	\$0.2500	\$0.2500	
\$1,000	\$0.2500	\$0.2500	\$0.2500	
\$3,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$5,000	\$0.2500	\$0.2500	\$0.2500	
\$7,500	\$0.2500	\$0.2500	\$0.2500	(N)
\$10,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$15,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$20,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$30,000	\$0.2500	\$0.2500	\$0.2500	(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.4 Usage Rates - Maximum, (cont'd.)

C. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.2500	\$0.2500	\$0.2500	(N)
\$100	\$0.2500	\$0.2500	\$0.2500	
\$250	\$0.2500	\$0.2500	\$0.2500	(N)
\$500	\$0.2500	\$0.2500	\$0.2500	
\$1,000	\$0.2500	\$0.2500	\$0.2500	
\$3,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$5,000	\$0.2500	\$0.2500	\$0.2500	
\$7,500	\$0.2500	\$0.2500	\$0.2500	(N)
\$10,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$15,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$20,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$30,000	\$0.2500	\$0.2500	\$0.2500	(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.4 Usage Rates - Maximum, (cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.2500	\$0.2500	\$0.2500	(N)
\$100	\$0.2500	\$0.2500	\$0.2500	
\$250	\$0.2500	\$0.2500	\$0.2500	(N)
\$500	\$0.2500	\$0.2500	\$0.2500	
\$1,000	\$0.2500	\$0.2500	\$0.2500	
\$3,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$5,000	\$0.2500	\$0.2500	\$0.2500	
\$7,500	\$0.2500	\$0.2500	\$0.2500	(N)
\$10,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$15,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$20,000	\$0.2500	\$0.2500	\$0.2500	(N)
\$30,000	\$0.2500	\$0.2500	\$0.2500	(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 E-Values Plan Service

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card and operator assisted calling are also available under this plan.

3.7.1 Billing Increments

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Automated Travel	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.7.2 Usage Rates - Maximum

A. Switched Access Outbound Rates

Rate Per Minute: \$0.2000

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR)

3.8.1 Description

Global Frame Relay Service (GFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's GFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the GFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024 or 1.536 Mbps. GFR is offered within Arizona. Service is available for use 24 hours a day, seven days a week.

National Ports

Provides connectivity within and between locations within the State.

Permanent Virtual Circuits (PVCs)

Provides connectivity within the GFR network. PVCs are logical connections between two Ports with the GFR network.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.1 Description, (cont'd.)

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall GFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 1.280 Mbps.

National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.2 Responsibilities of the Customer

- A. The Customer must provide the following information to the Company when ordering GFR:

The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

- B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.3 Terms and Conditions

A. Service Level Agreement (SLA)

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCS only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
 - Network Availability
 - MTTR
 - Frame Delivery
 - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.3 Terms and Conditions, (cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.
2. New installation prior to acceptance by the Customer.
3. Scheduled maintenance window with prior notifications.
4. Force Majeure.
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.3 Terms and Conditions, (cont'd.)

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for Global Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected.

Termination Charge = Remaining Months x Monthly Charge

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates

A. GFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible GFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following GFR components: National Ports, Global Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. Upon expiration of the contract, the Customer will automatically receive service on a month-to-month basis and will be charged the standard monthly recurring charges.

Applicable Discounts - Maximum

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	5%	6%	9%	11%	15%
\$2,001 - \$5,000.00	8%	10%	15%	18%	20%
\$5,001 - \$10,000.00	12%	14%	16%	20%	22%
\$10,001 - \$15,000.00	13%	15%	17%	22%	24%
\$15,001 - \$20,000.00	14%	16%	20%	24%	26%
\$20,001 - \$25,000.00	15%	17%	23%	26%	28%
\$25,001 and greater	16%	18%	26%	28%	30%

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates (cont'd.)

A. GFR Revenue Pricing Plans, (cont'd.)

2. Individual Case Basis (ICB) Arrangement

ICB arrangements will be used to determine prices for High Speed GFR (DS3-based GFR). Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other GFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize GFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the Customer may terminate the contract without incurring any termination liability charges.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates (cont'd.)

A. GFR Revenue Pricing Plans, (cont'd.)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates (cont'd.)

A. GFR Revenue Pricing Plans, (cont'd.)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, and the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met.

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the terminated service for which it is a replacement.

B. Promotions

From time to time, the Company may provide certain special promotional offerings to its Customers. These offerings may be limited to certain dates, time and locations.

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SECTION 3 • DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates (cont'd.)

C. National Port

1. Nonrecurring Charge, per National Port

	<u>Maximum</u>
56/64 Kbps	\$600.00
128 Kbps-1.536 Mbp	\$600.00

2. Monthly Recurring Charges, per National Port

	<u>Maximum</u>
Speed in Kbps	
56/64	\$ 295.00
128	\$ 520.00
192	\$ 660.00
256	\$ 770.00
384	\$1,005.00
512	\$1,215.00
768	\$1,535.00
1024	\$1,865.00
1280	\$2,100.00
1536	\$2,690.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates (cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate
(PVC/CIR)

1. Nonrecurring Charge

Per DLCI, CIR in Kbps

Maximum

\$100.00

2. Monthly Recurring Charge, per DLCI, CIR in Kbps

Maximum

8	\$ 25.00
16	\$ 30.00
24	\$ 50.00
32	\$ 60.00
40	\$ 70.00
48	\$ 80.00
56	\$ 100.00
64	\$ 110.00
128	\$ 160.00
192	\$ 260.00
256	\$ 300.00
320	\$ 380.00
384	\$ 450.00
448	\$ 500.00
512	\$ 560.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates (cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate
(PVC/CIR), (cont'd.)

2. Monthly Recurring Charge, per DLCI, CIR in Kbps, (cont'd.)

	<u>Maximum</u>
576	\$ 660.00
640	\$ 720.00
704	\$ 780.00
768	\$ 850.00
832	\$ 900.00
896	\$1,060.00
960	\$1,130.00
1024	\$1,200.00
1088	\$1,300.00
1152	\$1,400.00
1216	\$1,500.00
1280	\$1,600.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates (cont'd.)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a GFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

	<u>Maximum</u>
Per Expedited Port	\$700.00

2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

	<u>Maximum</u>
Per PVC/CIR Change	\$100.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates (cont'd.)

E. Additional Nonrecurring Charges, (cont'd.)

3. Change of Requested Service Date Charge

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

	<u>Maximum</u>
Per Delayed Port	\$200.00

- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

3.9.1 Services

A. DSO Services:

DSO Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DSO channel provides the transmission of low-to-medium speed analog and digital channels.

DSO Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

128 kbps
256 kbps
384 kbps
512 kbps
768 kbps

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ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.1 Services, (cont'd.)

C. DS1/T1 Service

DS 1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

3.9.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.2 Regulations, (cont'd.)

A. Service Guarantee, (cont'd.)

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the customer, the Company shall provide the customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.2 Regulations, (cont'd.)

C. Individual Case Basis (ICB) Arrangement

ICB arrangements will be used to determine prices for DS3 Service. Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

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ORIGINAL

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum, (cont'd.)

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

Per IOC:

Installation Charge \$200.00

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$250.00	\$0.35
51-100	\$250.00	\$0.35
101+	\$260.00	\$0.30

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SECTION 3 • DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges • Maximum (cont'd.)

B. Interoffice Channel (IOC), (cont'd.)

2. FDS 1 Service,

Per IOC • 128 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$475.00	\$0.50
51-100	\$475.00	\$0.50
101+	\$480.00	\$0.45

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

B. Interoffice Channel (IOC), (cont'd.)

2. FDS 1 Service (cont'd.)

Per IOC - 256 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$890.00	\$1.00
51-100	\$890.00	\$1.00
101+	\$910.00	\$0.85

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

B. Interoffice Channel (IOC), (cont'd.)

2. FDS 1 Service (cont'd.)

Per IOC - 384 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$1,300.00	\$1.50
51-100	\$1,300.00	\$1.50
101+	\$1,350.00	\$1.25

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

B. Interoffice Channel (IOC), (cont'd.)

2. FDS 1 Service, (cont'd.)

Per IOC • 512 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$1,600.00	\$1.85
51-100	\$1,600.00	\$1.85
101+	\$1,625.00	\$1.65

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

B. Interoffice Channel (IOC), (cont'd.)

2. FDS 1 Service, (cont'd.)

Per IOC - 768 kbps:

Installation Charge \$200.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$2,150.00	\$2.50
51-100	\$2,150.00	\$2.50
101+	\$2,175.00	\$2.25

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

B. Interoffice Channel (IOC), (cont'd.)

3. DS1 Service

Per IOC:

Installation Charge \$1 ,000.00

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$1,200.00	\$9.50
51-100	\$1,200.00	\$9.50
101+	\$1,850.00	\$3.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

B. Interoffice Channel (IOC), (cont'd.)

4. DS3 Service

Rates and charges for DS3 Service are computed on an Individual Case Basis (ICB).

C. Access Connection

A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge per Access Local Loop
DSO	\$400.00
FDS1-128 Kbps	\$400.00
FDS1-256 Kbps	\$400.00
FDS 1-384 Kbps	\$400.00
FDS1-512 Kbps	\$400.00
FDS 1-768 Kbps	\$400.00
DS1	\$400.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

D. Access Coordination

A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge per Access Local Loop
DS0	\$50.00
FDS1-128 Kbps	\$150.00
FDS1-256 Kbps	\$150.00
FDS1-384 Kbps	\$150.00
FDS1-512 Kbps	\$150.00
FDS1-768 Kbps	\$150.00
DS1	\$150.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

E. Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge per Access Local Loop
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.9 National Private Line (PL) Services, (cont'd.)

3.9.3 Rates and Charges - Maximum (cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two year and three year Term Commitment Plans. (T)

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

G. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.10 Business Plan E Service, (cont'd.)

3.10.3 Limitations of Service

Business Plan E Service is not available with the following local/IntraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Plan E Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

Customers may discontinue their enrollment in Business Plan E service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Plan E Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the account or for single line accounts, the Customer will default to Plan C Month-to-Month Service unless the Customer selects another Optional Business Service. (T)

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale or autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service pursuant to Section 2.14 of this tariff. The Company may also adjust the charges to Plan C Month-to-Month Service, described in Section 3.5, as a result of non-business use. (T)

This calling plan is only offered where billing and system capabilities exist.

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

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4.1.1 Directory Assistance Rates - Maximum

Per Call \$1.50

4.1.2 Directory Assistance Call Completion Rates - Maximum

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges such as charges to transport and terminate the call.

Per Completed Call \$1.00

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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4.2 Travel Card Service

4.2.1 General

Optional Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via Operator services. Travel Card Service is offered only to Customers with lines presubscribed to Company services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. The applicable rates vary based on which Company service is selected by the Customer.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Marianas Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Travel Card Service, (cont'd.)

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4.2.2 Rates

A. Usage Charges - Maximum

- | | |
|---|------------|
| 1. Long Distance Message Telecommunications Service | Per Minute |
| LDMTS | \$1.50 |
| 2. Optional Calling Plans | Per Minute |
| Month to Month | \$1.00 |
| 1 Year Term | \$1.00 |
| 2 Year Term | \$1.00 |
| 3 Year Term | \$1.00 |

B. Per Call Charges - Maximum

- | | |
|---|--------|
| 1. LDMTS Customers without specific Travel Card Package | \$1.50 |
| 2. Optional Calling Plan Customers | \$0.00 |

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.3 [Reserved For Future Use]

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a Travel and/or Calling Card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charges prior to billing to a third party number.

- 4.4.1** Operator Services may be used by a Customer to complete Operator Station, Person-to-Person, Collect, Third-Party, Calling Card, and/or Travel Card calls.
- 4.4.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- 4.4.3** The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.4.7 below.
- 4.4.4** The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 4.4.6 below.

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (cont'd.)

- 4.4.5 The Company reserves the right to validate the billing method of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (cont'd.)

4.4.6 Per-Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Sections: 4.2 Travel Card, 4.4 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (cont'd.)

4.4.7 Operator Services Usage Charges

Calls are billed in one minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. There is no minimum monthly billing.

The Customer is charged for actual usage for each call. Rates are based on the time of day rate period during which the call takes place and the duration.

The maximum rate for this service is the maximum rate approved by the Commission for AT&T.

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Account Codes

Account Codes are available to all Customers of switched or dedicated, outbound or inbound calling services, including Travel Card Customers. Account Codes require callers to enter a series of digits before the call will be completed. A maximum of 5,000 Validated Account Codes may be assigned per Account.

Two types of Account Codes are offered, validated and non-validated. Non-validated Account Codes only require the correct number of digits for call completion. Validated Account Codes must have each digit validated by the network before call completion.

4.51 Rates - Maximum

A. Non-Validated Account Codes

Nonrecurring Charge

\$20.00

B. Validated Account Codes

Nonrecurring Charge

Up to 25 Codes	\$15.00
Up to 50 Codes	\$20.00
Up to 100 Codes	\$25.00
Ea. additional 100 Codes +	\$30.00

+Up to a maximum of \$250 per account

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Account Codes, (cont'd.)

4.5.1 Rates - Maximum, (cont'd.)

B. Subsequent Changes

A nonrecurring charge applies for each account code administrative change made subsequent to the initial order.

Nonrecurring Charge: \$10.00

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features

Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this tariff.

4.6.1 Toll Free Directory Assistance Listing

Maximum per Toll Free Number, per month \$13.00

4.6.2 Enhanced Routing Plan Features

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features, (cont'd.)

4.6.2 Enhanced Routing Plan Features, (cont'd.)

Time of Day - Allows calls to be routed to multiple service groups or locations based on a pre-defined time-of-day schedule.

Charges are based on the number of features added or changed for each Toll Free number.

Charge per Toll Free number per routing plan, per feature node:

Maximum	Nonrecurring	\$100.00
Charge		

Routing Plan Charges - Maximum:

Monthly Charge, per Toll Free number	
1-3 Routing Plans	\$10.00
4-99 Routing Plans,	
Per routing plan	\$10.00

(I)

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features, (cont'd.)

4.6.2 Enhanced Routing Plan Features, (cont'd.)

Command Routing Feature

Command Routing feature allows activation of alternate routing plans

Per Alternative Route Plan Activation:

Maximum Nonrecurring Charge	\$50.00
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4.6.3 Origination Features

AN1 Blocking - Allows a Customer to block incoming calls from specific telephone numbers.

Area Code/Exchange Selection - Allows a Customer to block incoming calls from specific areas codes (NPAs) and exchanges (NXXs).

Area Code Selection - Allows a Customer to block incoming calls from specific NPAs.

Extended Coverage - Allows a Customer to originate Toll Free calls from Canada.

Nonrecurring Charges- Maximum:

AN1 Blocking, per 1,000 ANI's	\$100.00
Area Code Selection	\$50.00
Area Code/Exchange Selection per NPA blocked at exchange level	\$50.00

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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Toll Free (e.g., 800-Type) Service Features, (cont'd.)

4.6.4 Termination Features

Dialed Number Identification Service (DNIS) - Allows a Customer to terminate two or more toll free numbers to a single trunk group and to receive digits to identify the specific toll free number that was dialed.

Overflow Service - Routes calls to a busy or out of service Dedicated Access Line (DAL) to an alternate switched or dedicated number.

Real-Time Automatic Number Identification - Provides a dedicated access Customer with the toll free caller's telephone number in real-time as the call is delivered.

Nonrecurring Charges - Maximum:

DNIS, per Toll Free Number	\$100.00
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Real-Time ANI,	
per Toll Free Number	\$50.00
per call	\$0.01

Monthly Charges - Maximum:

Overflow Service, per Toll Free Number	\$35.00
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SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)

4.7 Employee Concessions

No employee concessions are offered under this tariff.

4.8 Special Promotions

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

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SECTION 5 -PROMOTIONS

5.1 PIC Waiver Promotion

This promotion is available to new Business Customers who presubscribe to the Company's domestic interstate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns.

Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the Primary Interexchange Carrier ("PIC") charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, the Company will issue a \$5.00 credit per line to the Customer's account by the third full month's invoice.

The Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to receiving the credit will forfeit the credit.

The PIC Waiver Promotion may be combined with other promotional offers for which the Customer is eligible.

This promotion is valid until canceled by the Company.

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SECTION 5 -PROMOTIONS, (Cont'd.)

5.2 Winback Promotion # 1

This promotion is available to Business Customers who have discontinued the Company's services and subscribed to another long distance service provider, in order to encourage them to return to the Company's service. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

The eligible Customer's most recent three months' actual total interexchange charges **qualify** the Customer for one of three levels of discounts as specified below. Discounts will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance and Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discounts will appear on the same invoice as contributing usage.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is limited to customers that have had at least three consecutive months of service with the Company. Also, this offer is not available to customers who have discontinued the Company's presubscribed service, or whose service has been discontinued by the Company more than three times in the last 12 months.

Actual Average Monthly Long Distance Spending	Applicable Discount
\$0.00 - \$200	10% for six months
\$200.01-\$500.00	25% for two months
over \$500.00	25% for three months.

This offer is no longer available to new Customers.

(T)

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AZ00201

SECTION 5 -PROMOTIONS, (Cont'd.)

5.3 Retention Promotion # 1

This promotion is available for retention of Business Customers in good standing who have presubscribed to the Company's domestic interstate, interexchange service and who have notified the Company of the Customer's intent to leave for another service provider, before actual discontinuation of the Company's service. This promotion provides a one time invoice credit equal to 250 minutes of use rated at \$.10 per minute to eligible Customers.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to utilizing all of the invoice credit, forfeits remaining eligibility.

This offer is valid until canceled by the Company.

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SECTION 5 -PROMOTIONS, (Cont'd.)

5.4 Retention Promotion # 2

This promotion is available to existing Business Customers in cases where the Customer has notified the Company of the Customers' intent to leave for another service provider, before actual discontinuation of the Company's service, and has previously received a minutes of use promotional credit and is not eligible for another minutes of use promotional offer. In such cases eligible Customers will receive a 10% discount off of direct dialed and inbound toll-free switched and dedicated usage rates, including travel card usage, for six months. International usage, Directory Assistance, Directory Assistance Call Completion and Operator Assisted charges are not eligible for the discount.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

This offer is valid until canceled by the Company.

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SECTION 5 -PROMOTIONS, (Cont'd.)

5.5 [Reserved For Future Use]

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SECTION 5 -PROMOTIONS, (Cont'd.)

5.6 (Reserved For Future Use)

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AZO0109

SECTION 5 -PROMOTIONS, (Cont'd.)

5.7 (Reserved For Future Use)

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SECTION 5 -PROMOTIONS, (Cont'd.)

5.8 (Reserved For Future Use)

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SECTION 5 -PROMOTIONS, (Cont'd.)

5.9 Merchandise Promotion

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

This offer is valid until canceled by the Company.

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SECTION 5 -PROMOTIONS, (Cont'd.)

5.10 Prepaid Calling Card Promotion

From time to time, to encourage presubscription to and stimulate usage of the Company's services, the Company may offer to eligible new Customers a complimentary prepaid calling card through Company-designated sales channels for Company-designated marketing campaigns. When the Customer responds to such designated marketing campaign or designates the Company as the Customer's Primary Interexchange Carrier, the Customer will receive a prepaid calling card with a value not to exceed \$50.00. This offer will be made through Company designated sales channels and/or at special events sponsored by the Company. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such prepaid calling cards to existing Customers as an incentive to retain such Customers.

This offer is valid until canceled by the Company.

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Arizona Corp. Comm Tariff No. 4
Fifth Revised Page 85.5
Cancels Fourth Revised Page 85.5

SECTION 5 -PROMOTIONS, (Cont'd.)

5.13 Global and National Frame Relay and Global and National Private Line NRC Promotions

This promotion has been deleted.

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AZO0305

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SECTION 5 -PROMOTIONS, (Cont'd.)

5.14 Simpli-T DAV Promotion

This promotion is available to new Business customers who subscribe to Plan D for a one or three year term agreement and commit, via contract, to meet a minimum spending level of \$2500 per month in LD voice services. This promotion is available to new Business Customers who subscribe to the Company's domestic interstate, interexchange service through pre-selected direct mail marketing campaign or through a Company-designated sales channel. This promotion offers an NRC waiver, not to exceed \$400 on the customer's installation fee and an additional MRC waiver, not to exceed \$150 for the term of the contract. If the customer's MRC or NRC is less than the maximum waiver offered, only the actual amount billed to the customer will be waived.

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The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts forfeits remaining eligibility.

This discount may be combined with other applicable promotional offerings.

This offer is valid from August 1, 2001 through July 31, 2002.

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ORIGINAL

SECTION 5 -PROMOTIONS, (Cont'd.)

5.16 Winback Promotion # 2

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance and Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's **presubscribed** service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is valid until canceled by the Company.

(N)

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D/B/A VERIZON ENTERPRISE SOLUTIONS

Arizona Corp. Comm Tariff No. 4
First Revised Page 85.9
Cancels Original Page 85.9

SECTION 5 -PROMOTIONS, (Cont'd.)

5.17 Business Anniversary Program

The Company offers to existing Business Customers a one-time reward on their one year anniversary of selecting the Company as their primary carrier. The reward will be either a sixty (60) or thirty (30) minute prepaid calling card. The amount of the card will be based on the average monthly spending for the first eleven months. A total of interstate, international, intrastate, travel card, toll free, and operator service calls will be counted toward the total dollars billed to determine the average spending level.

The Business customer who discontinues the Company's service, or whose service is discontinued by the Company prior to receiving the prepaid calling card forfeits eligibility.

Averaged Spending Level	Applicable Reward Amount
\$ 0.00 - \$29.99	No award
\$30.00 - \$49.99	30 minute prepaid calling card
>\$50.00	60 minute prepaid calling card

This promotion is no longer available to new Customers.

(T)

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Arizona Corp. Comm Tariff No. 4
First Revised Page 85.10
Cancels Original Page 85.10

SECTION 5 -PROMOTIONS, (Cont'd.)

5.18 Business High Value Loyalty Award

The Company offers to existing Business Customers a one-time award based on the average monthly spending for the first two (2) months.

The reward will be either a sixty (60) or thirty (30) minute prepaid calling card. The amount of the card will be based on the average monthly spending for the two months. A total of interstate, international, intrastate, travel card, toll free, and operator service calls will be counted toward the total dollars billed to determine the average spending level.

The Business customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to receiving the prepaid calling card forfeits remaining eligibility.

Average Spending Level	Applicable Reward Amount
\$ 0.00 - \$29.99	No award
\$30.00 - \$49.99	30 minute prepaid calling card
>\$50.00	60 minute prepaid calling card

This promotion is no longer available to new Customers.

(T)

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SECTION 5 -PROMOTIONS, (Cont'd.)

ORIGINAL

5.19 Toll Free RespOrg Campaign

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The Company offers Business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan C. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to Business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan C. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion except the Toll Free and MRC Waiver.

This offer is valid until canceled by the Company.

(N)

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AZ00203

SECTION 5 -PROMOTIONS, (Cont'd.)

ORIGINAL

5.20 Travel Discount Program

The Travel Discount Program is offered to existing Business Customers who presubscribe to any of the Company's interexchange services through Company designated sales channels for Company designated marketing campaigns. This program is offered to Customers who average \$10 per month or more on domestic or international calling and who presubscribe to any of the Company's interexchange services prior to December 31, 2002. The Customer must be **presubscribed** to the Company's interexchange service for a minimum of one (1) month to be eligible for this program.

This program offers discount travel certificates worth \$100 in savings on each international round trip airline ticket purchased prior to December 31, 2002, to Asian destinations served by Air China, Eva Airways, and China Southern Airlines. Reservations must be made exclusively through the Southern Holiday Travel Agency at 1-877-483-8728. Travel discount certificates have no cash value and are not refundable or retroactive and may not be applied to previously booked airline tickets. Travel must originate in the continental United States and terminate in limited international travel destinations. Travel restrictions may apply, including blackout dates, advance purchase requirements, originating and terminating restrictions and similar restrictions specified in the travel material provided to the eligible Customer.

The Customer who discontinues or cancels the Company's service or whose service is refused, canceled or discontinued by the Company shall forfeit eligibility to continue in this program.

This offer expires on December 31, 2002.

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AZ00203

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Arizona Corp. Comm Tariff No. 4
Second Revised Page 85.13
Cancels First Revised Page 85.13

SECTION 5 -PROMOTIONS, (Cont'd.)

5.21 National Private Line (DS0, DS1 & DS3) Discount Promotion

This promotion has been deleted.

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.1 Business Plan A

Plan A is available to existing Customers only. Existing Customers relocating within the state, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

6.1.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

* *Certain material previously located on this page is now located on Page 86.1*

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.1 Business Plan A, (cont'd.)

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6.1.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects their entire Account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
3. When the Customer renegotiates the term plan for a longer term;
4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
5. When the Customer renegotiates their Business Plan A service with a two year commitment to Plan D with one or three year term;
6. When the customer moves from any grandfathered calling plan to Plan C Bundled Service Option, or to any calling plan with the same term length; or
7. When the Customer has encountered extremely poor service, verified by higher management.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.2 Business Plan B

Business Plan B is an optional calling plan offered to existing Business Customers at existing locations prior to July 21, 2001 for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

6.2.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.2.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

* Material found on this page was previously located on Page 28.

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.2 Business Plan B, (cont'd)

6.2.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire Account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
7. When the Customer reduces their term monthly spend level on level during a billing cycle; or
8. When the Customer has encountered extremely poor service, verified by higher management.

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.2 Business Plan B, (cont'd)

6.2.3 Termination Liability, (cont'd.)

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.2 Business Plan B, (cont'd)

(M)

6.2.4 Usage Rates - Maximum

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.2 Business Plan B, (cont'd)

6.2.4 Usage Rates - Maximum, (cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.2 Business Plan B, (cont'd)

6.2.4 Usage Rates - Maximum, (cont'd.)

C. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

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SECTION 6 -OBSOLETE SERVICE OFFERINGS

6.2 Business Plan B, (cont'd)

6.2.4 Usage Rates - Maximum, (cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.20	\$0.20	\$0.20	\$0.20
\$500	\$0.20	\$0.20	\$0.20	\$0.20
\$1,000	\$0.20	\$0.20	\$0.20	\$0.20
\$2,000	\$0.20	\$0.20	\$0.20	\$0.20
\$3,000	\$0.20	\$0.20	\$0.20	\$0.20
\$5,000	\$0.20	\$0.20	\$0.20	\$0.20
\$7,500	\$0.20	\$0.20	\$0.20	\$0.20
\$10,000	\$0.20	\$0.20	\$0.20	\$0.20
\$15,000	\$0.20	\$0.20	\$0.20	\$0.20
\$20,000	\$0.20	\$0.20	\$0.20	\$0.20
\$25,000	\$0.20	\$0.20	\$0.20	\$0.20
\$30,000	\$0.20	\$0.20	\$0.20	\$0.20
\$35,000	\$0.20	\$0.20	\$0.20	\$0.20
\$40,000	\$0.20	\$0.20	\$0.20	\$0.20
\$45,000	\$0.20	\$0.20	\$0.20	\$0.20
\$50,000	\$0.20	\$0.20	\$0.20	\$0.20
\$55,000	\$0.20	\$0.20	\$0.20	\$0.20
\$60,000	\$0.20	\$0.20	\$0.20	\$0.20

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Current Rates

Business Plan A (Section 3.5)

Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1350	\$0.1283	\$0.1215	\$0.1148

Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1350	\$0.1283	\$0.1215	\$0.1148

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SECTION 6 - OBSOLETE SERVICE OFFERINGS

6.3 E-Values Plan Service

(M)

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card and operator assisted calling are also available under this plan.

6.3.1 Billing Increments

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Automated Travel	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

6.3.2 Usage Rates - Maximum

A. Switched Access Outbound Rates

Rate Per Minute: \$0.2000

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Current Rates, (cont'd.)

Business Plan C (Section 3.5), (cont'd.)

Dedicated Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1500	\$0.1425	\$0.1350	\$0.1275

Minimum Spend Level \$7.50

(I)

Business Plan C Bundled Service Option

1. Switched Access Outbound Rates
Rate Per Minute: \$0.12
2. Switched Access Inbound (Toll Free) Rates
Rate Per Minute: \$0.12
3. Minimum Spend Level \$7.50

(I)

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Current Rates, (cont'd.)

Business Plan B (Section 3.6)

Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1335	\$0.1268	\$0.1202	\$0.1135
\$500	\$0.1320	\$0.1254	\$0.1188	\$0.1122
\$1,000	\$0.1305	\$0.1240	\$0.1175	\$0.1109
\$2,000	\$0.1290	\$0.1226	\$0.1161	\$0.1097
\$3,000	\$0.1275	\$0.1211	\$0.1148	\$0.1084
\$5,000	\$0.1260	\$0.1197	\$0.1134	\$0.1071
\$7,500	\$0.1245	\$0.1183	\$0.1121	\$0.1058
\$10,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$15,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$20,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$25,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$30,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$35,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$40,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$45,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$50,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$55,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$60,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046

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Current Rates, (cont'd.)

Business Plan B (Section 3.6), (cont'd)

Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1335	\$0.1268	\$0.1202	\$0.1135
\$500	\$0.1320	\$0.1254	\$0.1188	\$0.1122
\$1,000	\$0.1305	\$0.1240	\$0.1175	\$0.1109
\$2,000	\$0.1290	\$0.1226	\$0.1161	\$0.1097
\$3,000	\$0.1275	\$0.1211	\$0.1148	\$0.1084
\$5,000	\$0.1260	\$0.1197	\$0.1134	\$0.1071
\$7,500	\$0.1245	\$0.1183	\$0.1121	\$0.1058
\$10,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$15,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$20,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$25,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$30,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$35,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$40,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$45,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$50,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$55,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046
\$60,000	\$0.1230	\$0.1169	\$0.1107	\$0.1046

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Current Rates, (cont'd.)

Business Plan B (Section 3.6), (cont'd)

Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$500	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$1,000	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$2,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$3,000	\$0.0895	\$0.0850	\$0.0806	\$0.0761
\$5,000	\$0.0890	\$0.0846	\$0.0801	\$0.0757
\$7,500	\$0.0885	\$0.0841	\$0.0797	\$0.0752
\$10,000	\$0.0880	\$0.0836	\$0.0792	\$0.0748
\$15,000	\$0.0875	\$0.0831	\$0.0788	\$0.0744
\$20,000	\$0.0870	\$0.0827	\$0.0783	\$0.0740
\$25,000	\$0.0865	\$0.0822	\$0.0779	\$0.0735
\$30,000	\$0.0860	\$0.0817	\$0.0774	\$0.0731
\$35,000	\$0.0855	\$0.0812	\$0.0770	\$0.0727
\$40,000	\$0.0850	\$0.0808	\$0.0765	\$0.0723
\$45,000	\$0.0845	\$0.0803	\$0.0761	\$0.0718
\$50,000	\$0.0840	\$0.0798	\$0.0756	\$0.0714
\$55,000	\$0.0835	\$0.0793	\$0.0752	\$0.0710
\$60,000	\$0.0830	\$0.0789	\$0.0747	\$0.0706

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Current Rates, (cont'd.)

Business Plan B (Section 3.6), (cont'd)

Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$500	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$1,000	\$0.1500	\$0.1425	\$0.1350	\$0.1275
\$2,000	\$0.0900	\$0.0855	\$0.0810	\$0.0765
\$3,000	\$0.0895	\$0.0850	\$0.0806	\$0.0761
\$5,000	\$0.0890	\$0.0846	\$0.0801	\$0.0757
\$7,500	\$0.0885	\$0.0841	\$0.0797	\$0.0752
\$10,000	\$0.0880	\$0.0836	\$0.0792	\$0.0748
\$15,000	\$0.0875	\$0.0831	\$0.0788	\$0.0744
\$20,000	\$0.0870	\$0.0827	\$0.0783	\$0.0740
\$25,000	\$0.0865	\$0.0822	\$0.0779	\$0.0735
\$30,000	\$0.0860	\$0.0817	\$0.0774	\$0.0731
\$35,000	\$0.0855	\$0.0812	\$0.0770	\$0.0727
\$40,000	\$0.0850	\$0.0808	\$0.0765	\$0.0723
\$45,000	\$0.0845	\$0.0803	\$0.0761	\$0.0718
\$50,000	\$0.0840	\$0.0798	\$0.0756	\$0.0714
\$55,000	\$0.0835	\$0.0793	\$0.0752	\$0.0710
\$60,000	\$0.0830	\$0.0789	\$0.0747	\$0.0706

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Current Rates, (cont'd.)

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Current Rates, (cont'd.)

Directory Assistance (Section 4.1)

Per Call \$0.95

Directory Assistance Call Completion Rates

Per Completed Call \$0.50

Long Distance Message Telecommunications Service (Section 3.4)

	Peak		Off-Peak	
IntraLATA	\$0.2500	(D)	\$0.2500	(I)
InterLATA	\$0.2500	(D)	\$0.2500	(I)

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Current Rates, (cont'd.)

Travel Card Service (Section 4.2)

Usage Charges

1.	Long Distance Message Telecommunications Service		(N)
		Per Minute	
	LDMTS	\$0.75	(N)
2.	Optional Calling Plans		(T)
		Per Minute	
	Month to Month	\$0.3600	(I)
	1 Year Term	\$0.3400	
	2 Year Term	\$0.3200	
	3 Year Term	\$0.3 100	(I)

Per Call Charges

1.	LDMTS Customers without specific		(N)
	Travel Card Package	\$0.75	(N)
2.	Optional Calling Plan Customers	\$0.00	(T)

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Current Rates, (cont'd.)

Travel Card Service, (cont'd.) (Section 4.2)

Operator Assistance

Service charges apply to each completed call, in addition to the usage charges specified above.

When the caller requires operator assistance to complete the call, per call Service Charge rates as specified in Section 4.4.6 of this tariff will apply in addition to the rates listed above.

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Current Rates, (cont'd.)

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Current Rates, (cont'd.)

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Operator Services (Section 4.4)

Per-Call Service Charges

Customer Dialed Calling Card Station	\$0.00	(T)
Operator Assisted Calling Card Station	\$2.30	
Operator Assisted Station to Station:	\$2.30	
Billed Collect:	\$2.30	
Billed to Third Party	\$2.30	
Operator Assisted Person to Person	\$4.50	
Operator Dialed Surcharge:	\$1.15" (N)	(T)

* Formerly included in the operator dialed destination number rate.

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Current Rates, (cont'd.)

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Current Rates, (cont'd.)

Operator Services (Section 4.4), (cont'd.)

Usage Rates Per Minute:

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
IntraLATA	\$0.2400	\$0.2400	\$0.1300	\$0.1300
InterLATA	\$0.2700	\$0.2700	\$0.1400	\$0.1400

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Current Rates, (cont'd.)

Operator Services (Section 4.4), (cont'd.)

Operator Assistance

Service charges apply to each completed call, in addition to the usage charges specified above.

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When the caller requires operator assistance to complete the call, per call Service Charge rates as specified in Section 4.3.6 of this tariff will apply in addition to the rates listed above.

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Current Rates, (cont'd.)

Account Codes (Section 4.5)

Non-Validated Account Codes

Nonrecurring Charge
\$10.00

Validated Account Codes

Up to 25 Codes	\$15.00
Up to 50 Codes	\$20.00
Up to 100 Codes	\$25.00
Ea. additional 100 Codes +	\$30.00

+Up to a maximum of \$250 per account

Nonrecurring Charge \$10.00

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Current Rates, (cont'd.)

Toll Free (e.g., 800-Type) Service Features (Section 4.6)

Toll Free Directory Assistance Listing

Per Toll Free Number, per month \$10.00

Enhanced Routing Plan Features

Charge per Toll Free number per routing plan, per feature node:

Nonrecurring Charge \$10.00

Routing Plan Charges:

Monthly Charge, per Toll Free number

1-3 Routing Plans \$10.00

4-99 Routing Plans,

Per routing plan \$10.00

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Command Routing Feature

Command Routing feature allows activation of alternate routing plans

Per Alternative Route Plan Activation:

Nonrecurring Charge \$50.00

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Current Rates, (cont'd.)

Toll Free (e.g., 800-Type) Service Features (Section 4.6), (Cont'd.)

Origination Features

Nonrecurring Charges:

ANI Blocking, per 1,000 ANI's	\$10.00	(R)
Area Code Selection	\$10.00	(R)
Area Code/Exchange Selection per NPA blocked at exchange level	\$10.00	(R)

Termination Features

Nonrecurring Charges:

DNIS, per Toll Free Number	\$10.00 *	(T,R)
Real-Time ANI, per Toll Free Number	\$10.00 *	(T,R) (D)

Monthly Charges:

Overflow Service, per Toll Free Number	\$10.00	(R)
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* \$250.00 cap per account (T)

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Current Rates, (cont'd.)

Global Frame Relay Service (GFR) (Section 3.8)

GFR Revenue Pricing Plans

Applicable Discounts

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

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Current Rates, (cont'd.)**Global Frame Relay Service (GFR) (Section 3.8), (cont'd.)**

National Port

Nonrecurring Charge, per National Port:

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

Monthly Recurring Charges, per National Port

Speed in Kbps

56/64	\$ 75.00	
128	\$ 159.00	
192	\$ 200.00	
256	\$ 226.00	
384	\$ 321.00	
512	\$ 395.00	(R)
768	\$ 570.00	
1024	\$ 730.00	
1280	\$ 870.00	
1536	\$1,000.00	(R)

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Current Rates, (cont'd.)

Global Frame Relay Service (GFR) (Section 3.8), (cont'd.)

National Permanent Virtual Connections/Committed Information Rate (PVC/CIR)

Nonrecurring Charge
per DLCI, CIR in Kbps: \$50.00

Monthly Recurring Charge
per DLCI, CIR in Kbps

8	\$ 11.00	
16	\$ 16.00	
24	\$ 20.00	
32	\$ 25.00	
40	\$ 30.00	
48	\$ 30.00	
56	\$ 40.00	
64	\$ 40.00	(R)
128	\$ 70.00	
192	\$ 100.00	
256	\$ 130.00	
320	\$ 165.00	
384	\$ 195.00	
448	\$ 230.00	
512	\$ 270.00	
576	\$ 300.00	
640	\$ 335.00	(R)

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Current Rates, (cont'd.)

Global Frame Relay Service (GFR) (Section 3.8), (cont'd.)

National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (cont'd.)

Monthly Recurring Charge
per DLCI, CIR in Kbps, (cont'd.)

704	\$ 390.00	(R)
768	\$ 400.00	(R)
832	\$ 505.00	
896	\$ 544.00	
960	\$ 582.00	
1024	\$ 620.00	
1088	\$ 659.00	
1152	\$ 675.00	(R)
1216	\$ 710.00	
1280	\$ 720.00	(R)

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Appendix A - Price List

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Current Rates, (cont'd.)

Global Frame Relay Service (GFR) (Section 3.8), (cont'd.)

Virtual Ports (US based)

Speed in Kbps	Band T
8	\$6.00
16	\$9.00
24	\$18.00
32	\$24.00
40	\$30.00
48	\$36.00
56	\$35.00
64	\$35.00
128	\$65.00
192	\$100.00
256	\$135.00
320	\$175.00
384	\$200.00
448	\$250.00
512	\$275.00
576	\$300.00
640	\$325.00
704	\$350.00
768	\$375.00
832	\$420.00
896	\$450.00
960	\$490.00
1024	\$575.00
1088	\$625.00
1152	\$708.00
1216	\$748.00
1280	\$793.00

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Current Rates, (cont'd.)

Global Frame Relay Service (GFR) (Section 3.8), (cont'd.)

Additional Nonrecurring Charges

Expedite Charge

Per Expedited Port \$500.00

PVC/CIR Change Charge

Per PVC/CIR Change \$75.00

Change of Requested Service Date Charge

Per Delayed Port \$150.00

Port Speed Change Charge

Per Port Speed Change \$100.00

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Current Rates, (cont'd.)

Private Line and Data Services (Section 3.9)

DSO Service

Per IOC:

1. Installation Charge \$200.00
2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

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FDS 1 Service

Per IOC - 128 kbps:

1. Installation Charge \$200.00
2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.20
51-100	\$119.00	\$0.20
101+	\$120.00	\$0.18

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Current Rates, (cont'd.)

Private Line and Data Services (Section 3.9), (cont'd.)

FDS 1 Service (cont'd.)

Per IOC - 256 kbps:

1. Installation Charge \$200.00
2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$223.00	\$0.40
51-100	\$223.00	\$0.40
101+	\$228.00	\$0.34

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Per IOC - 384 kbps:

1. Installation Charge \$200.00
2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$280.00	\$0.60
51-100	\$280.00	\$0.60
101+	\$338.00	\$0.50

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Current Rates, (cont'd.)

Private Line and Data Services (Section 3.9), (cont'd.)

FDS 1 Service (cont'd.)

Per IOC - 5 12 kbps:

1.

Installation Charge \$200.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$320.00	\$0.74
51-100	\$320.00	\$0.74
101+	\$407.00	\$0.66

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Per IOC - 768 kbps:

1.

Installation Charge \$200.00

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$376.00	\$1.00
51-100	\$376.00	\$1.00
101+	\$544.00	\$0.90

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Current Rates, (cont'd.)

Private Line and Data Services (Section 3.9), (cont'd.)

DS1 Service

Per IOC:

1.

Installation Charge **\$1,000.00**

2. Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$390.00	\$1.90
51-100	\$360.00	\$3.80
101+	\$555.00	\$1.35

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Current Rates, (cont'd.)

Private Line and Data Services (Section 3.9), (cont'd.)

Access Connection

A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge
DSO	\$400.00
FDS1-128 Kbps	\$400.00
FDS 1-256 Kbps	\$400.00
FDS 1-384 Kbps	\$400.00
FDS1-512 Kbps	\$400.00
FDS1-768 Kbps	\$400.00
DS1	\$400.00

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Current Rates, (cont'd.)

Private Line and Data Services (Section 3.9), (cont'd.)

Access Coordination

A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge
DS0	\$ 50.00
FDS1-128 Kbps	\$150.00
FDS1-256 Kbps	\$150.00
FDS1-384 Kbps	\$150.00
FDS1-512 Kbps	\$150.00
FDS1-768 Kbps	\$150.00
DS1	\$150.00

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Current Rates, (cont'd.)

Private Line and Data Services (Section 3.9), (cont'd.)

Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Recurring Charge
DSO	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00

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Current Rates, (cont'd.)

Business Plan D (Section 3.6)

Switched Access Outbound Rates

Monthly Usage Guarantee	Month Month	to	One Year Term	Three Term	Year
\$50	\$0.1200		\$0.1140	\$0.1020	(N)
\$100	\$0.1200		\$0.1140	\$0.1020	
\$250	\$0.1200		\$0.1140	\$0.1020	(N)
\$500	\$0.1200		\$0.1140	\$0.1020	
\$1,000	\$0.1200		\$0.1140	\$0.1020	
\$3,000	\$0.1200		\$0.1140	\$0.1020	(N)
\$5,000	\$0.1200		\$0.1140	\$0.1020	
\$7,500	\$0.1100		\$0.1050	\$0.0940	(N)
\$10,000	\$0.1100		\$0.1050	\$0.0940	(N)
\$15,000	\$0.1100		\$0.1050	\$0.0940	(N)
\$20,000	\$0.1100		\$0.1050	\$0.0940	(N)
\$30,000	\$0.1100		\$0.1050	\$0.0940	(N)

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Current Rates, (cont'd.)

Business Plan D (Section 3.6), (cont'd)

Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month Month	to	One Year Term	Three Term	Year
\$50	\$0.1200		\$0.1140	\$0.1020	(N)
\$100	\$0.1200		\$0.1140	\$0.1020	
\$250	\$0.1200		\$0.1140	\$0.1020	(N)
\$500	\$0.1200		\$0.1140	\$0.1020	
\$1,000	\$0.1200		\$0.1140	\$0.1020	
\$3,000	\$0.1200		\$0.1140	\$0.1020	(N)
\$5,000	\$0.1200		\$0.1140	\$0.1020	
\$7,500	\$0.1100		\$0.1050	\$0.0940	(N)
\$10,000	\$0.1100		\$0.1050	\$0.0940	(N)
\$15,000	\$0.1100		\$0.1050	\$0.0940	(N)
\$20,000	\$0.1100		\$0.1050	\$0.0940	(N)
\$30,000	\$0.1100		\$0.1050	\$0.0940	(N)

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Current Rates, (cont'd.)

Business Plan D (Section 3.6), (cont'd)

Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.1200	\$0.1140	\$0.1020	(N)
\$100	\$0.1200	\$0.1140	\$0.1020	
\$250	\$0.1200	\$0.1140	\$0.1020	(N)
\$500	\$0.1200	\$0.1140	\$0.1020	
\$1,000	\$0.0900	\$0.0860	\$0.0770	
\$3,000	\$0.0880	\$0.0840	\$0.0750	(N)
\$5,000	\$0.0850	\$0.0810	\$0.0720	
\$7,500	\$0.0800	\$0.0760	\$0.0680	(N)
\$10,000	\$0.0790	\$0.0750	\$0.0670	(N)
\$15,000	\$0.0780	\$0.0740	\$0.0660	(N)
\$20,000	\$0.0770	\$0.0730	\$0.0650	(N)
\$30,000	\$0.0760	\$0.0720	\$0.0650	(N)

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Current Rates, (cont'd.)

Business Plan D (Section 3.6), (cont'd)

Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month Month	to	One Year Term	Three Term	Year
\$50	\$0.1200		\$0.1140	\$0.1020	(N)
\$100	\$0.1200		\$0.1140	\$0.1020	
\$250	\$0.1200		\$0.1140	\$0.1020	(N)
\$500	\$0.1200		\$0.1140	\$0.1020	
\$1,000	\$0.0900		\$0.0860	\$0.0770	
\$3,000	\$0.0880		\$0.0840	\$0.0750	(N)
\$5,000	\$0.0850		\$0.0810	\$0.0720	
\$7,500	\$0.0800		\$0.0760	\$0.0680	(N)
\$10,000	\$0.0790		\$0.0750	\$0.0670	(N)
\$15,000	\$0.0780		\$0.0740	\$0.0660	(N)
\$20,000	\$0.0770		\$0.0730	\$0.0650	(N)
\$30,000	\$0.0760		\$0.0720	\$0.0650	(N)

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